

**B.C.A. Part II Semester IV**  
**Paper IV**  
**OPERATIONS RESEARCH - II**

**UNIT - I :**

Game Theory – Terminologies of Game Theory, Two Person Zero-Sum Games, The Maximin-Minimax Principle, Games without Saddle points-Mixed Strategies, Graphical Solution of  $2 \times n$  and  $m \times 2$  games, Dominance Property. Introduction, Decision under Certainty, Decision under Risk, Decision under Uncertainty, Decision Tree.

**UNIT - II :**

Network Scheduling by CPM/PERT – Introduction, Basic Concept, Constraints in Network, Critical Path Method (CPM), PERT Network, PERT calculations, Time-Cost trade-off aspects in Network Technique, Advantage of Network (PERT/CPM).

**UNIT - III :**

Inventory Control

Introduction, Inventory Control, Selective Control Techniques, Types of Inventory, Economic Lot Size Problem, Problem of EOQ with shortage, Inventory Control Techniques – Uncertainty Demand, Stochastic Problem, Inventory Control with Price Breaks.

**UNIT - IV :**

Queuing Theory

Introduction, Terminologies in Queuing System, Characteristics of Queuing System, Poisson Process and Exponential Distribution, Classification of Queues, Definition of Transient and Steady states, Poisson Queues, Non-Poisson Queuing Systems, Cost-Profit Models in Queuing, Queuing Control.

**Reference Books:**

1. Operation Research by Kanti Swarup, P. K. Gupta, Man Mohan [Sultan]
2. Operation Research by R. Panneerselvam [PHI}
3. Introduction to Operation Research by Billy E. Gillet [TMH]
4. Operation Research by Hira Gupta
5. Operation Research Problems and Solutions by Sharma J. K. [MacMillan]
6. Operation Research Theory and Application by Sharma J. K., [MacMillan]